

Conditions

Product Rebate Summary Conditions

Core offer

(limit 1 rebate per property, except for showerheads)

A Plumbing Industry Commission (PIC) certificate of compliance must be included with your rebate application if the total cost of the product and associated plumbing is greater than \$500.

Product	Rebate	Summary Conditions
Greywater permanent system	\$500	Must be installed by a licensed plumber and include suitable subsurface irrigation. Rebate application must include PIC certificate. Must be EPA compliant and have a council septic tank permit if required. This rebate is not available for blackwater or combined black/greywater systems.
Rainwater tank	\$150-\$1,000	Tank must be installed by a licensed plumber and tanks connected to new houses that receive the building permit for the house after 30 June 2005 are not eligible.
Tank to toilet connection	\$150	Connection must be made by a licensed plumber to a new small tank (600 to 1,999 litres) or existing tank (greater than 600 litres).
Dual-flush toilet	\$50	Must be installed by a licensed plumber. Must be a 6/3 litre flush or better and replace an existing less efficient toilet (eg single flush toilet or 9/4.5 litre dual-flush toilet). Rebate payable for cistern only or full toilet suite.
Water conservation audit (internal & external)	\$50	Must be conducted by a licensed plumber or other profession listed at www.ourwater.vic.gov.au
Hot water recirculator	\$150	Must be installed by a licensed plumber. Systems directing the cold water to rainwater tanks or storage for outdoor use are not eligible.
★★★ Water-efficient showerhead (limit 2 rebates per property)	\$10 \$20	if showerhead costs more than \$30 and less \$100. if showerhead costs more than \$100. Must be ★★★(3 star) rated or or better, using 9 litres of water or less per minute.

Basket offer

(limit 1 rebate per property per calendar year)

\$30 rebate when purchasing \$100 worth of goods or more

- Wetting/moisture agent
- Organic or inorganic mulch
- Compost/mulch bin
- Moisture/rain sensor
- Garden tap timer
- Drip watering system/weep hose
- Trigger nozzle
- Temporary greywater diverter
- Shower timers
- Waterless car cleaners
- Rainwater diverters
- Toilet flush interrupter device
- Flow control valve (must reduce flow to 9 litres per minute or less)

Need to know?

Who is eligible to claim a rebate?

Residential customers whose property is connected to an urban reticulated water supply and who have an account with a Victorian urban water supplier.

How do I get a rebate?

- by applying to your water supplier on an application form that is available on the Our Water Our Future website www.ourwater.vic.gov.au
- or by calling the Department of Sustainability and Environment customer service centre on 136 186
- or by getting a form from your local hardware, plumbing supplies, garden retailer or local water authority.



When do I need to use a plumber?

A licensed plumber must install all rainwater tanks, permanent greywater systems, dual-flush toilets and cisterns, hot water recirculators and tank to toilet connections. Where required, a PIC certificate must be supplied. See terms and conditions for details.

What is a PIC certificate?

A PIC certificate is a Plumbing Industry Commission (PIC) certificate of compliance that is supplied by a licensed plumber. A PIC certificate must be included with your rebate application if the total cost of the product and associated plumbing is greater than \$500.

Ask your plumber to supply you with a PIC certificate on completion of works. For more information visit www.pic.vic.gov.au.

What is the large tank rebate?

New rebates between \$500 and \$1,000 were introduced on 1 January 2007 for large rainwater tanks that have at least 2,000 litres capacity and are connected to the toilet and/or laundry. These are referred to as Large Tank Rebate 2.

Can I still get a rebate if I buy a tank but don't connect it to my toilet or laundry?

Yes, the \$150 rebate for tanks 600 litres and greater, not connected for indoor use will still apply.

If I have already claimed a \$150 tank rebate, can I still claim a Large Tank Rebate 2?

Yes, if you purchase a new tank (2,000 litres or more) and connect it to your toilet and/or laundry. See terms and conditions.

Can I claim a rebate for connecting an existing rainwater tank to my toilet?

Yes, you are eligible for the \$150 tank to toilet connection rebate when connecting an existing rainwater tank to the toilet.

Do I need to attach my receipt and proof of installation to my rebate application?

Yes. The original product receipt(s), plumber's receipt and PIC certificate (where required) must be submitted with the application form. Check the claim form for details.

When does the product need to be purchased and installed?

To be eligible for the rebates contained in this brochure you must have purchased and installed your products after 1 July 2007.

Applications for all rebates must be submitted by 30 September 2009.

Products purchased prior to 1 July 2007 are still eligible for the rebates set out in the terms and conditions in operation prior to 30 June 2007. Application for these rebates must be lodged by 30 September 2007.

How will my rebate be paid?

The rebate for most products will be provided to you as a credit on your next water bill(s). For rebates for the Large Tank Rebate 2 (\$500 to \$1,000) and the Permanent Greywater System (\$500) where the rebate is \$500 or more, payment may be requested by cheque or Electronic Funds Transfer (EFT) by filling in the relevant details on the claim form. These payments may take around 10-12 weeks to process.

How many rebates can I claim?

You can claim one rebate for each Core Product over the life of the scheme for each eligible property that you receive a water bill for (except for showerheads where two rebates can be claimed). For the basket of goods you can claim one rebate per calendar year for each eligible property.

Look for this icon when you shop



For more information about the Water Smart Gardens and Homes Rebate Scheme:

- call the Department of Sustainability and Environment customer service centre on **136 186**
- visit the *Our Water Our Future* website at www.ourwater.vic.gov.au
- contact your local water business
- ask a water saving product retailer

For more information about the Water Efficient Labelling and Standards Scheme visit www.waterrating.gov.au

For more information about the ★★★★★(5 Star) rating for new homes visit www.buildingcommission.com.au

For more information about PIC certificates visit www.pic.vic.gov.au

Full terms and conditions are on the back of the rebate claim form, which is available from the DSE customer service centre, your local water business, product retailers or the website: www.ourwater.vic.gov.au

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For more information contact the DSE Customer Service Centre 136 186

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Apply now for a
rebate

Water Smart Gardens and
Homes Rebate Scheme

1 July 2007 to 30 June 2009



The next stage of the Government's Water Plan

Full terms and conditions are available at www.ourwater.vic.gov.au and on back of the Claim Form

Terms and conditions apply and can be found on the back of the Claim Form.

A Victorian Government initiative



The Place To Be

Our Water Our Future

A Victorian Government initiative



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